

To all employees of Tattile srl

**Customer satisfaction** and **product reliability** are key factors in Tattile's success, to be achieved through:

- the development of a widespread culture of **quality**, based on respect, competence, creativity and involvement of people;
- the continuous **innovation** of products and services, to guarantee our customers “state of the art” solutions in line with their expectations, with the requirements applicable from time to time, including the legal requirements of the country of destination;
- an effective system of validation, testing and control of products (HW and SW) to strive for **zero defects**;
- continuous process improvement through the implementation of WCM (**World Class Manufacturing**) type methodologies to develop robust processes to support “zero defect products.”
- The entire internal organization, suppliers, and consultants **are involved** in the Tattile quality policy.

**Security** and **confidentiality of computers and sensitive data** are fundamental aspects of successfully managing a business organization. Tattile pursues this goal through:

- **ISO27001** certification, an international standard that contains the requirements for setting up and managing an information security management system;
- compliance with the **GDPR** (*General Data Protection Regulation*), the European Union regulation on personal data processing and privacy;
- **IEC62443** certification, an international set of standards that address information security for operational technology in automation and control systems.

Mairano, 14/10/2024

The Executive Board

